

Liability Waiver & Service Agreement

IMPACT LUXURY TRANSPORTATION · COLUMBUS, OHIO

This Waiver and Release of Liability ("Agreement") is entered into between the undersigned passenger ("Client") and Impact Luxury Transportation LLC ("Company"), an Ohio limited liability company providing chauffeur and luxury ground transportation services.

1. Assumption of Risk

Client acknowledges that ground transportation, including chauffeured luxury vehicle service, involves inherent risks including but not limited to traffic conditions, weather, mechanical events, and the actions of third parties. Client voluntarily assumes all such risks.

2. Release of Liability

To the fullest extent permitted by Ohio law, Client hereby releases, waives, and discharges Company, its members, employees, chauffeurs, contractors, insurers, and affiliates from any and all claims, demands, actions, or causes of action arising out of or related to any loss, damage, injury, or death sustained during the provision of services, except in cases of gross negligence or willful misconduct.

3. Conduct & Vehicle Care

Client agrees to comply with all federal, state, and local laws while in Company vehicles. Smoking, illegal substances, weapons, and unsafe behavior are strictly prohibited. Client is financially responsible for any damage to vehicle interior beyond normal wear, including but not limited to: soiling (\$350), upholstery damage (\$500+), and biohazard cleanup (\$750).

4. Alcohol Policy

Consumption of alcohol is permitted only by passengers of legal drinking age (21+) and only when expressly authorized in advance. Company reserves the right to terminate service without refund for intoxicated passengers who pose a safety risk.

5. Cancellation Policy

Reservations canceled more than 24 hours prior to scheduled pickup receive full refund. Cancellations within 24 hours forfeit 50% of the booking. No-shows forfeit 100%. Wedding, prom, and event reservations require 7-day cancellation notice.

6. Indemnification

Client agrees to indemnify and hold harmless Company from any third-party claims, fines, or penalties arising from Client's actions during the engagement.

7. Governing Law & Venue

This Agreement is governed by the laws of the State of Ohio. Any dispute shall be resolved exclusively in the courts of Franklin County, Ohio.

8. Acknowledgement

Client affirms they are 18 years of age or older (or signing on behalf of a minor as legal guardian), have read this Agreement in full, and sign voluntarily.

Client Signature

Date